West Virginia Continuing Legal Education Commission

Import Attorney CLE Credit - Troubleshooting Documentation

I. Import CLE Credit

Please note that your course must already be listed under "my courses" before you can import credit for attorneys.

- 1. Go to <u>www.mywvbar.org</u>
- 2. Go to your Dashboard or select CLE > My Courses on the drop down menu.
- 3. Find the course that you want to upload and click "Upload CLE Activity"
- 4. Select the "Course Date & Location", if no date or location specified select "none specified" from the drop down menu.
- 5. Download the "sample import file" (if needed), open the file and enter your information into the table. Below is a detailed description of field types and what information is acceptable in the import file. Enter 0 for fields not applicable.

First Name	Last Name	Bar ID Number	Total Live Attendance	Online A/V	Ethics Substance Abuse, Elimination of Bias, or Office Management	In House
Text	Text	Number	Number	Number		Number
Only	Only	Only	Only	Only	Number Only	Only

- 6. Save the sample import file as a ".CSV" file to your computer (name the file after the name of the seminar so you don't get imports mixed up.)
- 7. Click Browse next to "Activity Import CSV" and select the import file from your computer.
- 8. Click upload
- 9. Click Submit
- You will then receive a message saying your import was completed successfully and it will let you know which rows were skipped if the attorney has already
- If you get an error message refer to page 2 of this document.
- Attorneys will receive an email notification that the course is awaiting their approval.
- Courses are not applied to attorney's transcripts until the attorneys confirm their credit hours using a link from the confirmation email that they receive.

Possible Error Messages

- Row 4: Activity record skipped CLE submission already submitted for selected course for the reporting period: "------ "
 - The attorney has already reported the credit no further action needed.
- The CLE Activity File you have uploaded is not in a proper CSV format.
 - The file type needs to be saved in excel in a "Comma Separated Value" format.
- The CLE Activity File must have seven (7) columns.
 - All Columns are required to have some type of number or value in them.
- Row @i: Activity record skipped Invalid Bar ID specified (empty or bad format).
 - The Bar ID is either incorrect or you entered something other than numbers in the bar id column.
- Row @i: Activity record skipped Invalid Bar ID specified.
 - Incorrect Bar ID number
- Row @i: Activity record skipped CiviCRM API failure.
 - Contact support@wvbar.org
- Row @i: Activity record skipped CLE submission already submitted for selected course for the reporting period : {\$reporting_period}.
 - Individual already claimed credit for the course. No need to resubmit upload file.
- Row @i: Activity record skipped Invalid credit amount specified, value must be between 0.00 and 99.99.
 - The number is larger than 99.99 or is not in a valid number format.
- Row @i: Activity creation failed, CiviCRM error encountered:
 - Contact support@wvbar.org
- An error occurred during upload, please contact the WVBA MCLE Coordinator.
 - Contact <u>support@wvbar.org</u>

Troubleshooting

- Make sure the file type you are saving the import file as is ".CSV" (Comma Separated Values.)

If you have any questions about importing courses contact Mike Mellace at <u>mellacem@wvbar.org</u>